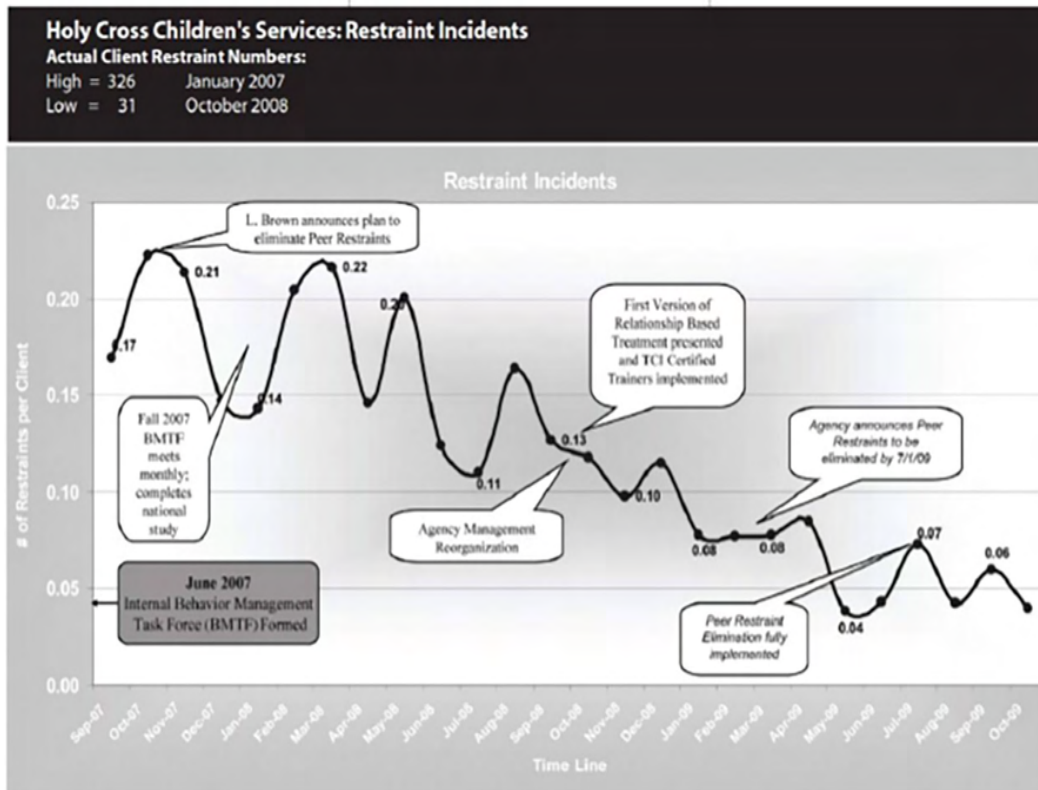




TCI decreases physical restraints and critical incidents



Holy Cross Children’s Services (HCCS) provides residential and community services for children and families in 78 of Michigan’s 83 counties. The residential services include four campuses and six group homes. In the 1970’s HCCS adopted the Positive Peer Culture for its residential services. In January 2007, HCCS averaged about 250 restraints per month across its residential facilities. In 2007 HCCS leadership decided to move from the Positive Peer Culture model to TCI. Over a two-year period HCCS implemented TCI and reduced the number of restraints per child as illustrated in the figure above. In addition, the number of critical incidents decreased by 50%.

Brown, L. B., Tester, G. (2010). Holy Cross Children’s Services and TCI: A Partnership for Success. *refocus: The Residential Child Care Project Newsletter*, 15, 1-5.